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MC: 1648063
USDOT: 4251528

Job#: _____

Type of Transport

____ Open ____ Enclosed

Shipping Information:

Pickup Date: _____

Vehicle Drives: ____ Vehicle Inoperable: ____

Origin	Destination
City: _____	City: _____
State: _____	State: _____
Zip: _____	Zip: _____
Description	Tariff
Auto Transport Service	
Vehicle Details	
Year: _____	
Make: _____	
Model: _____	

Electronic Signature

Total: _____
Reservation: _____
Balance Due On Delivery: _____

By accepting this quote, you confirm agreement to the pricing and terms outlined above. To proceed, please provide:

- Complete pickup address (including any gate codes or special instructions)
- Exact delivery address
- Contact name and phone number for both locations

This ensures seamless coordination with your assigned carrier.

Complete Pickup Address:

Full Name:
Phone: _____

Complete Delivery Address:

Full Name:
Phone: _____

Client Instruction & Liability Clause

At **DQ TRANS LLC**, we provide you with the carrier's Certificate of Insurance (COI), driver's license, and carrier company details.

As a client, you are responsible for verifying the following directly with the carrier at pickup:

- Driver's identity
- VIN and vehicle condition, as it appears on the COI
- Pickup and delivery addresses
- Contact person at both locations

We strongly recommend that you:

- Confirm the VIN and condition in person before the vehicle is loaded, exactly as listed on the COI
- Take clear pictures of the vehicle at pickup and delivery, with the driver as a witness
- Confirm pickup and drop-off addresses and contact names directly with the carrier
- Verify all details at pickup, including who is receiving the vehicle
- Document pickup and delivery times and signatures (photo or BOL)
- Save all communication and documentation related to the shipment

These steps are essential to comply with insurance claim policies in case of damage, delay, or theft.

DQ TRANS LLC cooperates fully with law enforcement and assists in every way possible — including providing police reports, legal documents, and insurance support. However, we are not responsible and do not accept liability for issues that occur once the vehicle is in the carrier's possession.

As a licensed broker, our role is to connect you with a properly insured and authorized carrier. Once the vehicle is picked up, full responsibility is transferred to the carrier.

We provide assistance from Monday to Friday 8am to 5pm (EST) for any claims, share all available information, and help resolve issues — but we are not involved in the carrier's actions and cannot be held liable.

1. BROKERAGE SERVICES

DQ Trans LLC (**MC #01648063 / USDOT #4251528**) operates solely as a licensed transport broker, arranging transportation through insured, qualified motor carriers. We:

- Maintain \$75,000 FMCSA-required surety bond
- Vet all carriers for active authority and insurance
- **Do not** own/operate trucks or assume liability for transport

2. CANCELLATION POLICY

- *After Booking and Payment:*
 - Please note that all reservation payments are non-refundable. Once your booking is confirmed, our team begins working immediately on routing, driver coordination, and logistics planning.
- *After Carrier Assignment / Dispatch:*
 - The reservation payment remains non-refundable. In case of cancellation after a driver has been assigned, a \$150 cancellation fee will apply to compensate the carrier for the reserved spot.
- However, you may:
 - Reschedule your shipment for a future date, or
 - Put your reservation on hold for later use.

Important:

- Rates may change due to weather conditions, traffic, or fluctuations in market demand. Any applicable refunds (excluding non-refundable fees) will be processed within 5 to 15 business days.

3. VEHICLE PREPARATION

Client must:

- Remove **all personal items**
- Disarm alarms and provide keys
- Disclose **inoperable status** or modifications (lift kits, low clearance, etc.)
- Ensure 1/4 tank of fuel or less

4. CARRIER ASSIGNMENT & DELIVERY

- Dispatch confirmation sent with carrier contact details
- Carriers may coordinate directly for pickup/delivery
- **All dates/times are estimates** - not liable for delays due to:
 - Weather
 - Mechanical breakdowns
 - Traffic/road conditions

5. PAYMENT TERMS

- **Due Upon:** As specified in invoice/dispatch confirmation
- **COD Payments:** To driver via:
 - Cash (Only for remaining Balance on delivery - exact change)
 - Reservation Payment cannot be made via Cash
 - Credit Card / Debit Card (+6% Process Fee)
 - Zelle (Wire transfer)
 - ACH (Whired Transfer)
 - Prepaid Cards
- **Late Payments:** 1.5% monthly interest (For Credit Cards +6% on Process Fee)

6. DAMAGES & CLAIMS

- **Inspection Required:** Note all damages on BOL at delivery
- **24-Hour Claim Window:** Submit directly to carrier's insurance
- **Our Role:** Facilitate claims but do not guarantee outcomes

7. LIABILITY LIMITATIONS

- Carrier Responsibility: Actual transport and damages
- Client Hold Harmless: Releases DQ Trans LLC from claims

8. LEGAL TERMS

- **Governing Law:** Florida
- **Dispute Resolution:** Arbitration in Palm Beach County, FL
- **Changes to Terms:** Posted at dqtransllc.com/terms with 30-day notice

9. HOLD HARMLESS AGREEMENT

Client agrees to indemnify and hold harmless DQ TRANS LLC from any claims, damages, or losses related to the transport, except in cases of gross negligence on the part of DQ TRANS LLC.

By proceeding, you acknowledge acceptance of these terms.

Date:
Name:
Email:
Phone:

Electronic Signature